

**Section 4(1)(b)(iv)**

**1.4 Norms for discharge of functions [Section 4(1)(b)(iv)]**

- i) As a nodal institute ICAR-CIPHET undertake lead researches in the area of the Post-Harvest Engineering and Technology appropriate to agricultural production catchment and agro-industries.
- ii) For discharge of functions, norms/standards set by Indian Council of Agricultural Research (ICAR) and as per ISO 9001:2015 are followed.
- iii) These services can be accessed either through institute website or through request made to the office by hand or by post.
- iv) The time schedule for disposing of some of the cases is defined in the relevant rules/instructions.

**Grievance Redressal Mechanism**

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